

TERMS AND CONDITIONS

1. Introduction

Welcome to Prior Tours and Transfers. These Terms and Conditions govern your use of our services, including tours and transfers. By booking a tour or transfer with us, you agree to be bound by these Terms and Conditions. Please read them carefully.

2. Tours

The following terms apply specifically to tours provided by Prior Tours and Transfers:

- **Booking and Confirmation:** All tour bookings are subject to availability and confirmation. A booking is considered confirmed only upon receipt of a confirmation email from Prior Tours and Transfers.
- **Payment:** Payment for tours must be made in full at the time of booking, unless otherwise agreed.
- **Cancellations:**
 - Cancellations made more than 7 days prior to the tour date will receive a full refund.
 - Cancellations made between 3 and 7 days prior to the tour date will receive a 50% refund.
 - Cancellations made less than 3 days prior to the tour date are non-refundable.
- **Modifications:** Prior Tours and Transfers reserves the right to modify tour itineraries due to unforeseen circumstances, such as weather conditions or traffic delays. We will make every effort to provide a comparable alternative.
- **Liability:** Prior Tours and Transfers is not liable for any loss, damage, injury, or delay caused by events beyond our control, including but not limited to acts of God, war, strikes, or government regulations.
- **Participant Responsibility:** Participants are responsible for their own safety and belongings during the tour. Participants must adhere to all instructions and guidelines provided by the tour guide.
- **Inclusions:** The specifics of what is included in the tour will be stated at the time of booking. Typically, inclusions would be transport, guiding fees and entrance fees.
- **Exclusions:** The specifics of what is excluded in the tour will be stated at the time of booking. Typically, exclusions would be food, drinks, and souvenirs.

3. Transfers

The following terms apply specifically to transfers provided by Prior Tours and Transfers:

- **Booking and Confirmation:** All transfer bookings are subject to availability and confirmation. A booking is considered confirmed only upon receipt of a confirmation email from Prior Tours and Transfers.
- **Payment:** Payment for transfers must be made in full at the time of booking, unless otherwise agreed.
- **Cancellations:**
 - Cancellations made more than 24 hours prior to the scheduled pickup time will receive a full refund.
 - Cancellations made less than 24 hours prior to the scheduled pickup time are non-refundable.
- **Delays:** Prior Tours and Transfers is not responsible for delays caused by traffic, weather conditions, or other unforeseen circumstances. We will make every effort to arrive on time and will communicate any significant delays to the customer.
- **Liability:** Prior Tours and Transfers is not liable for any loss, damage, or injury caused by events beyond our control.
- **Luggage:** Please inform us of the amount of luggage you will be bringing at the time of booking. Additional charges may apply for excess luggage.
- **Pickup:** It is the participant's responsibility to be at the agreed pickup location at the specified time. Additional charges will be applied for waiting times exceeding 15 minutes.
- **Drop-off:** The drop-off location must be pre-arranged.

4. General Terms

- **Insurance:** It is your responsibility to ensure that you have adequate travel insurance to cover any unforeseen circumstances.
- **Governing Law:** These Terms and Conditions are governed by and construed in accordance with the laws of [Jurisdiction], and any disputes will be resolved in the courts of [Jurisdiction].
- **Amendments:** Prior Tours and Transfers reserves the right to amend these Terms and Conditions at any time. Updated Terms and Conditions will be posted on our website.
- **Contact:** For any questions or concerns regarding these Terms and Conditions, please contact us at [Contact Information].

5. Summary

These Terms and Conditions outline the agreement between you (the customer) and Prior Tours and Transfers. They cover bookings, payments, cancellations, liabilities, and general responsibilities. We advise you to read through these carefully and reach out to us if you have any queries.